



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit 2152  
Examiner Le Hien Luu

#11  
S. Zard  
6/11/01  
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MAY 09 2001  
Technology Center 2100

In Re: Musa Hanhan  
Case: P3392  
Serial No.: 09/405,335  
Filed: 09/24/99  
Subject: Method and Apparatus for Data-Linking a Mobile  
Knowledge Worker to Home Communication-Center  
Infrastructure

To: The Commissioner of Patents and Trademarks  
Washington, D.C. 20231

Dear Sir;

**Preliminary Amendment**

All of the claims standing for examination are reproduced below. There are no amendments made to the claims in this preliminary amendment. Therefore no section showing marked-up claims or text is provided. None were made.

1. (Once Amended) In a communication center having agent workstations, a system for enabling a remote agent, using a light computerized device having insufficient power to operate as a workstation of the communication center, to access and operate as an agent with full access to data and software tools of the communication center, the system comprising:

a proxy server executing a software suite;